

Memorandum

To: Portsmouth Airline Customers
From: Kim W. Hopper, A.A.E., Airport Manager
Date: 4/7/2008
Subj: The shutdown of Skybus operations

As many of you are already aware, Skybus Airlines ended its operations on Saturday, April 5th. The Ohio-based company is now in the process of filing for Chapter 11 bankruptcy.

On behalf of the Portsmouth International Airport at Pease (PSM), I want to extend my most sincere apologies for the many inconveniences this unfortunate situation has caused our Skybus customers. You are important to us and we are attempting to minimize the effects this unexpected shutdown has created.

Skybus passengers traveling to and from PSM have now been forced to make alternative travel plans. Thankfully, other airlines and rental car companies are stepping up to help for a limited amount of time. JetBlue (www.jetblue.com), USAirways (www.usair.com), and AirTran (www.airtran.com) are offering options to Skybus passengers, as are Budget and Avis. Please contact these companies directly for more information. This information is also available at the Skybus ticket counter at PSM or by calling (603) 433-6536.

For C&J Trailways customers, PSM will provide free transportation to and from the Portsmouth Transportation Center to the airport parking lot by calling (603) 433-6536 X1. If there are other ways that we can assist with local transportation, please feel free to call.

The Skybus shutdown has been frustrating and disappointing. As we go forward, we will work diligently to replace the void left by Skybus' sudden departure. We look forward to offering you affordable and dependable service at PSM when we are able to welcome a new airline to Portsmouth International.